

Subject: RE: (Incident Review ID: 2562248) Installer fails, unable to remove previous versions

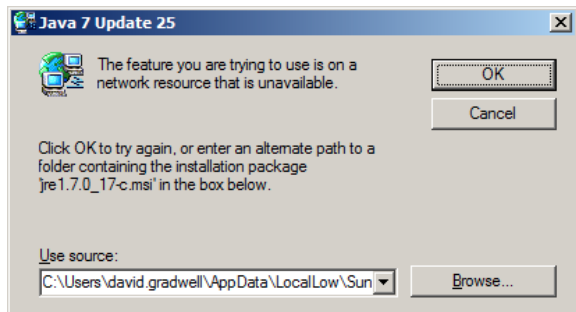
From: Roger Lewis <roger.lewis@oracle.com>

Date: 8/7/13 9:03 AM

To: Roger Lewis <Roger.Lewis@Oracle.COM>

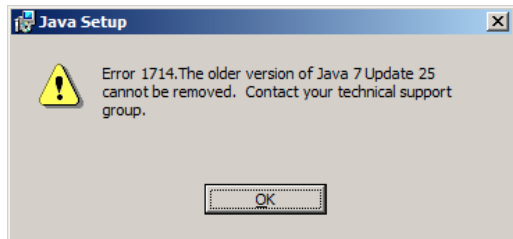
Hi Roger,

Using jre-7u25-windows-i586.exe, I get:

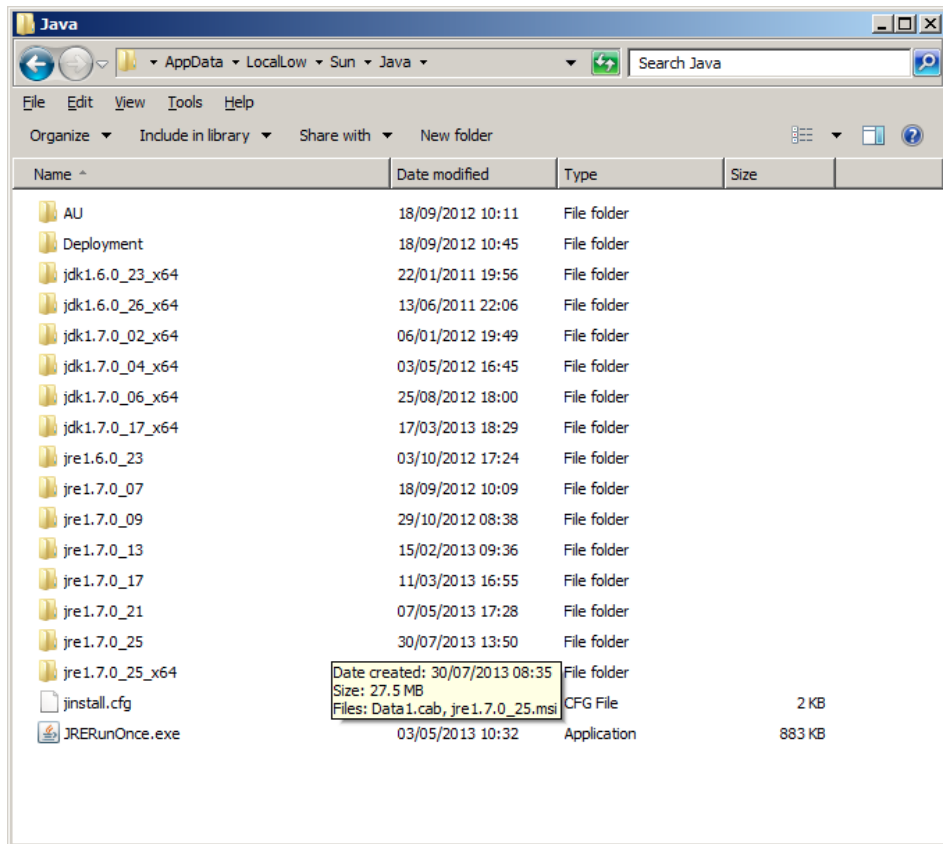


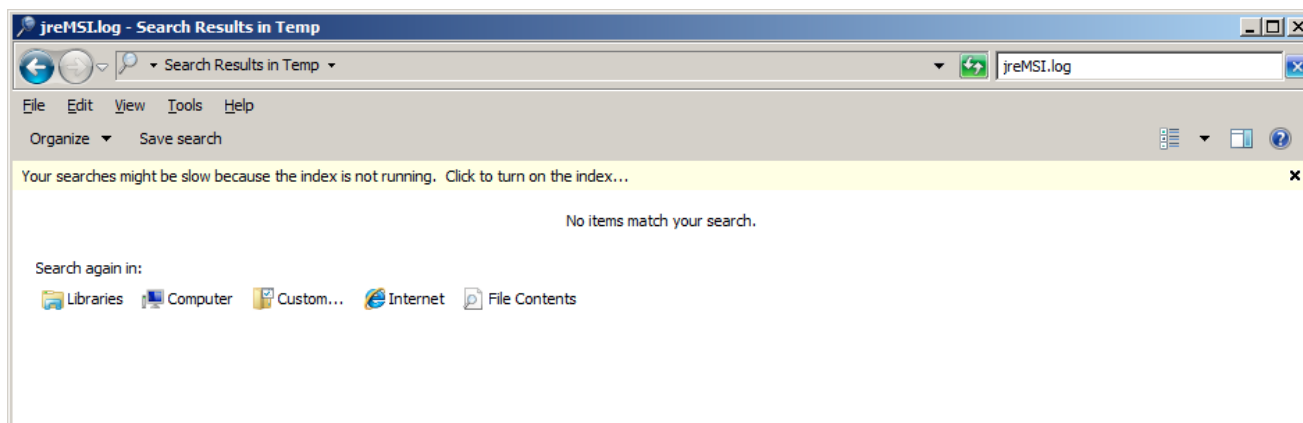
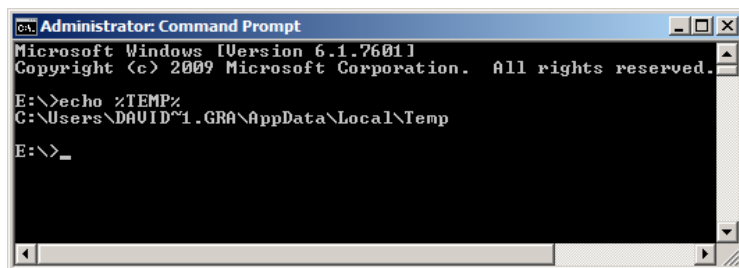
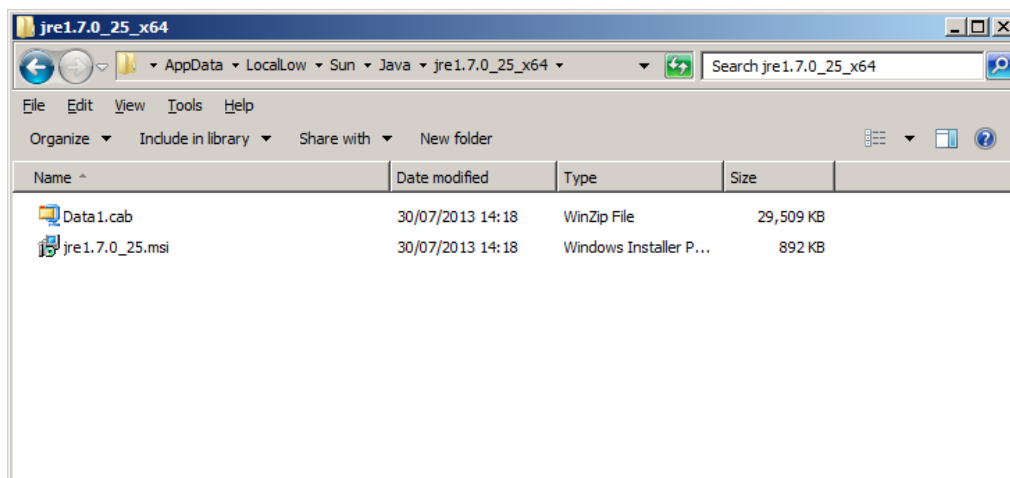
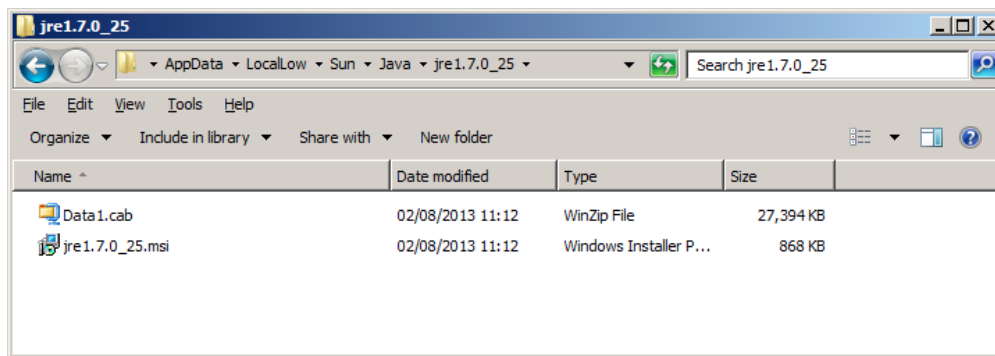
The Use Source box contains: C:\Users\david.gradwell\AppData\LocalLow\Sun\Java\jre1.7.0_17\

Followed by:



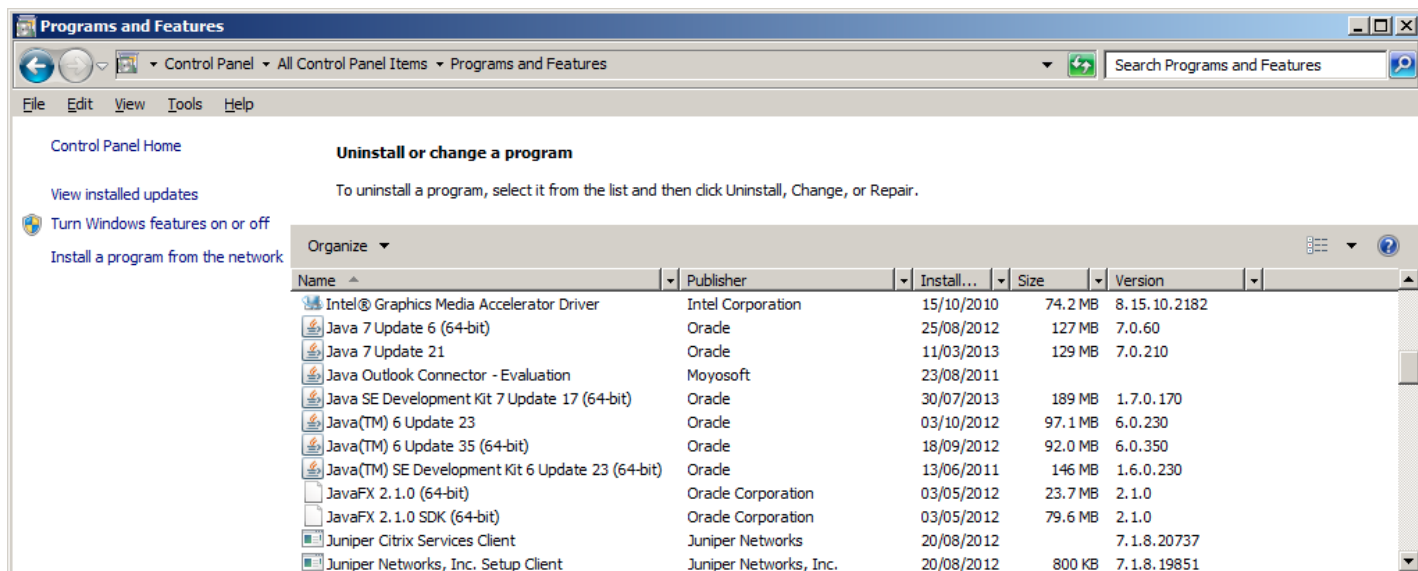
Screenshot of C:\Users\david.gradwell\AppData\LocalLow\Sun\Java:



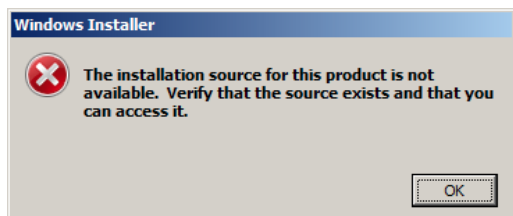
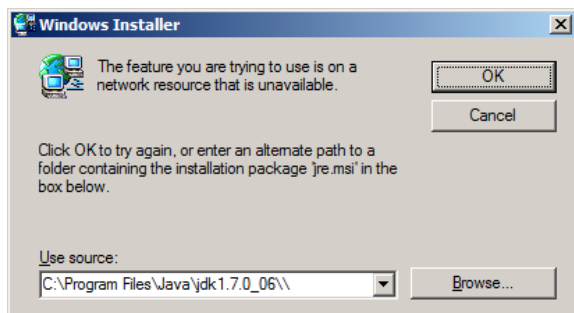


Attached are a couple of files found in %temp% but beware, these are from a couple of days ago. There seem to be no files from this morning's attempt !

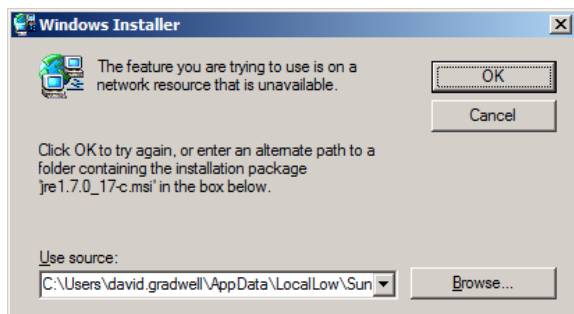
Go and try to uninstall myself.



Try to uninstall 7 u6



7u21



Stuck !

BTW - I don't want to uninstall Java 6 as I have some programmes that rely on it.

I have NetBeans 7.3 installed.

Regards

David

— Attachments: —

java_install_reg.log

3.5 KB

java_install.log

72.1 KB